

CULTURE TASK LIST

Date: _____

Tasks for the day:

1. Something to build Trust.

2. Something to create/ practice Clear Communication.

3. Something to Build/ improve relationship with staff member.

4. Celebrate a WIN – regardless of how small.

5. Something FUN!

Notes: *(biggest challenge today, best part of the day, something that made me smile, how I feel about today)*

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Blank area for task 1 details.

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Blank area for task 4 details.

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Blank area for task 5 details.

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Large blank area for notes.

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Culture Program

L

Listen, Learn, & Lead

E

Empathy – Connect to their WHY

G

Grace – Safe to Fail

A

Accountability – Promote what you permit

C

Collaborative Communication

Y

Yay & You – Celebrate and take care of yourself

L.E.G.A.C.Y.

CULTURE ASSESSMENT

1 = Needs a tremendous amount of work
 5 = We are setting the standard and defending the high ground

1 2 3 4 5

LISTEN, LEARN & LEAD

1. People believe they can influence and affect their work environment with their ideas and involvement.

2. People in the organization feel heard and that their opinions are valued, therefore they are willing to share thoughts with management teams.

3. Managers in our organization are a great resource due to their experience and firsthand knowledge of my role and responsibilities.

Empathy

1. People here focus on what is best for the team over what is best for the individual.

2. People rarely view client/ patient problems as someone else's responsibility.

3. My role and responsibilities are very closely aligned with my purpose and passion.

Grace

1. People are flexible and adaptable when changes are necessary.

2. I feel I have the support to fail, therefore I am confident when attempting to find new solutions.

3. Everyone strongly believes in a set of shared values about how people should work together to solve problems and reach objectives.

Accountability

1. Business decisions are most often made based on facts not simply assumptions.

2. People know what is expected of them and understand their impact on people, teams, and objectives.

3. Teams have the authority and autonomy to get the job done effectively.

Collaborative Communication

1. People believe in working together collaboratively, preferring cooperation over competition.

2. People have access to timely and accurate information about what is happening and why.

3. Everyone at all levels of the organization knows and understands business objectives and priorities.

Yay

1. I would describe most team members as happy and agreeable.

2. Fun is an adjective I would use to describe our work environment.

3. Team members look forward to coming to work.

Total



SCOREBOARD

18 - 35 – Needs Work

36 - 53 – Showing Potential

54 - 71 – Demonstrating Potential

72 - 90 – Executing & Setting the Standard

Notes



We want to hear your WINS

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